

Digging deep into your data.

Analysis and reports drive workflow improvements.

A business intelligence tool for administrators to analyze and optimize care team communication.

Voalte Insight™ is an essential pillar of the Analytics Solutions supported by Voalte Platform™. This business intelligence tool gives hospital administrators the data they need to monitor, analyze and optimize communication throughout their organizations. Dynamic reporting reveals user adoption rates, usage trends and alarm responsiveness, allowing administrators to address communication breakdowns quickly.

Useful out-of-the-box reports. Dive in and uncover useful data from day one. Pre-built reports cover everything you need for critical audit reporting, from hospital-wide communication and adoption metrics to powerful and granular log analysis on individual conversations.

Communication trends. Voalte Insight empowers decision-makers at all levels, giving them the ability to understand the status of hospital communication activity, and uncover trends and patterns in user behavior. Quickly and clearly answer questions such as: “Who’s suffering from alarm fatigue?” “Is one role more likely to text than another?” “Which department received the most calls last month?”

Rapid, flexible data querying. Run detailed queries on your communication data from your desk in just a few clicks. Voalte Insight’s powerful filters enable you to create up to 30 million different data queries with no coding knowledge required. Go even further, and create custom-built reports based on your organization’s data.

HIPAA-compliant data transfer and storage. Rely on HIPAA-compliant encryption, access, and storage technologies to create a secure, consolidated data pipeline between your organization’s Voalte servers and your reporting dashboards.

Web-based data analysis on the go. Access and analyze your communication data from anywhere you have a browser and Internet connection.

The bottom line. Voalte Insight guides your hospital toward clear, actionable answers that enable you to quickly address workflow breakdowns and implement changes to maximize the impact of your communication investment.

Feature highlights:

- Dynamic reporting
 - Executive overview
 - Voice, alarms and alerts, and text messaging activity reports
 - Unit, department and individual-based communication reports
 - Audit reports
- Interactive filters
 - Activity between departments, units, roles, users and client type
 - Alert drill-downs by type, response and content
 - Use of group messaging, photos and priority messages

Supported browsers:

- Apple Safari 3.x or later
- Google Chrome
- Microsoft Edge or Internet Explorer 8 or later
- Mozilla Firefox 3.x or later (not supported on mobile devices)